

## LICENSING SUB COMMITTEE A

## Thursday 16 March 2023 at 7.00 pm

# Supplementary papers: Item 6 Hoppers additional information

Members of the Sub-Committee:

Councillor Sharon Patrick Councillor Midnight Ross Councillor Gilbert Smyth (substitute)

Mark Carroll Chief Executive Thursday 16 March 2023 www.hackney.gov.uk Contact: Gareth Sykes Governance Officer governance@hackney.gov.uk



## Licensing Sub Committee A Thursday 16 March 2023

## Supplementary papers: Item 6 Hoppers additional information

6 Application for a Premises Licence: Hoppers, Units A1 and A2 Montacute Yards,183-184 Shoreditch High Street, London, E1 6HU (Pages 11 - 36) Hoppers Restaurants Ltd

Hoppers

## **Units A1 and A2 Montacute Yards**

London E1 6HU

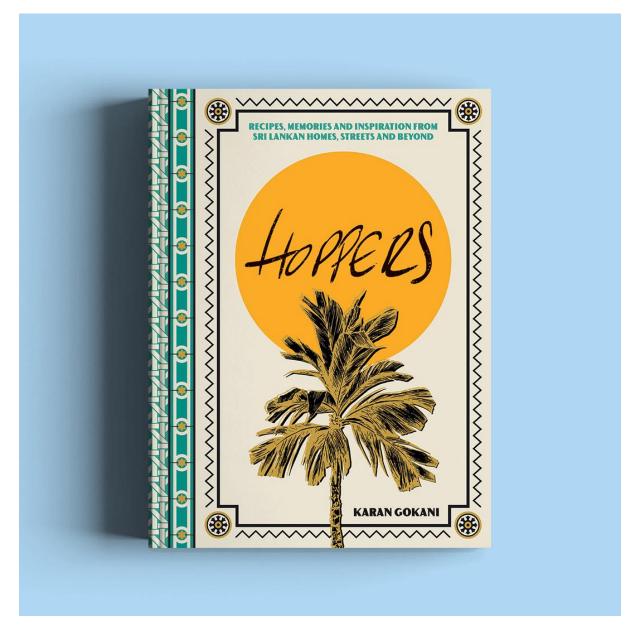


**Application for a Premises Licence** 

**Applicant's Supporting Documents** 

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#### **HOPPERS COOKBOOK**



Seven years, three restaurants and countless trips to Sri Lanka later, we couldn't be more excited to finally announce **OUR DEBUT COOKBOOK** is finally here!

The cookbook is a collection of our favourite restaurant recipes and stories inspired by the people we've met, the homes we've visited and the flavours we've tasted from the street food stalls of Jaffna's untouched north to the fishing villages of Galle, up to the bustling heart of Colombo, across the eastern stretches of Batticaloa and Pottuvil, and everywhere in between.

"While the cookbook has taken the best part of last year to write, it's been in the making ever since we first conceptualised Hoppers. To me it's much more than a cookbook, it's the story of Hoppers told through imagery, recipes and personal memories. Through it, we hope to bring a little piece of our restaurants, Sri Lanka and southern India into your homes, no matter whether you've already visited <u>Hoppers</u> or not," – Author Karan Gokani.

#### **SNACKS**

SOMETHING TO KICK OFF THE MEAL

#### **SHORT EATS + BITES**

SMALL DISHES THAT PACK A BIG PUNCH

Breadfruit Cutlets (v)6.
Chettinadu Chicken Bites9.
Mutton Rolls + Lankan Ketchup
Devilled Paneer(v)8.
Hot Butter Squid10.
Idli + Sambhar + Chutney(VG)5.
Mussel Hodi + String Hoppers1
Bone Marrow Varuval + Roti13.

#### **KOTHUS**

AN UNMISSABLE SRI LANKAN STREET FOOD FAVOURITE

Jackfruit + Mushroom Kothu Roti(vg)12.5	
Lamb Kothu Roti15	
Seafood Kothu Roti15.5	

#### RICE + ROASTS + GRILLS

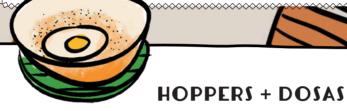
LARGER DISHES, PERFECT FOR SHARING

/	Lentils, Cashew & Broccoli Buriani + Raita(v)16
	Fish Buriani + Raita25
	Kalupol Roast Chicken + Beet Mallung + Rasa26
	BBQ Hispi Cabbage + Kiri Hodi(vG)9
	BBQ Black Pepper + Curry Leaf Prawns25
	Taramind + Fennel Pork Ribs19
	Sizzling Beef Poriyal16

## WELCOME

KING'S CROS

Welcome to Hoppers King's Cross, follow the much-travelled coastal journey from Colombo to the historical Dutch town of Galle with beachside snacks, tropical cocktails and seafood grills along the way.



SAVOURY 'PANCAKES' TO MOP UP YOUR KARIS, CHUTNEYS & SAMBOLS

	Hopper(VG)5.5
	Egg Hopper6
	String Hoppers(VG)4.5
r -	Dosa(v)

Podi Do	DSa(VG)5.5
Chilli	Cheese $Dosa(v) \dots 7$
Masala	Dosa(v)9

#### KARIS

CURRIES FROM SRI LANKA AND SOUTH INDIA. OUR PORTIONS ARE FOR ONE UNLESS YOU'RE GOING HEAVY ON SHORT EATS, RICE & ROASTS

Upcountry	Aubergine Kari(vg)9.5
Pumpkin +	Spinach Kari(VG)10
Fish Kari	
Jaffna Cra	ab Kari15

Chicken Kari.....11 Black Pork Kari....11.5 Lamb Kari.....12.5

#### CHUINEYS + SAMBOLS

FLAVOUR PACKED ACCOMPANIMENTS TO YOUR HOPPERS & DOSAS

Coconut Chutney(VG).....1.5 Coriander Chutney(VG)....1.5 Tomato Chutney(VG).....1.5

Pol Sambol.....1.5 Seeni Sambol.....1.5

**Z** Exclusives

SIDES EXTRAS TO

Brinjal Mo Beet + Cab Kale Mall Curry Leaf Dhal Kari Drumstick Kiri Hodi



#### DESSER FOR THE PE

Chocolate Jaggery Sa

## **AFTER-**

Kappi Mart Ceylon Arra Old Fort. rye whiskey Coffee Ari

(V) Vegetarian (VG) Vegan



#### ... HOW TO ORDER...

Our food is best shared as we do back home, start with a selection of Short Eats + Bites and a Kothu, counting about one dish per diner. Moving on to mains, don't miss a Hopper or Dosa and a Kari + sambols or chutneys to dip into, followed by the larger sharing dishes from our Rice + Roasts + Grills section. If you're stuck for choice, our 'Taste of Hoppers' menu includes a selection of some of our favourite dishes so you get to try them all.

O BRIGHTEN UP ANY PLATE	C.C.V	
Moju(vg)	Basmati Rice(vg)4         Plain Idli(vg)2.5         Potato Fry(vg)4         Roti3         Egg Roti4         Pol Roti(vg)3.5	
RIS PERFECT SWEET FINISH		
	6.5	
-DINNER TIPPLES		
rack – cold brew coffee – co		
ey – cognac – banana – black r <b>rack Liqueur</b>		



#### **TAKEAWAY**

#### E 🖯 🎽



(V) Vegetarian (VG) Vegan (GF) Gluten Free

#### @HOPPERSLONDON HOPPERSLONDON.COM

## EXCLUSIVE

Tamarind	+ Fennel Pork Ribs	.19
Taste of	Hoppers	.30
Veggie Ta	aste of Hoppers	.28

## SHORT EATS

Devilled Paneer(V)8.5
Breadfruit Cutlets + Cranberry Sauce.6.5
Chettinadu Chicken Bites9.5
Beef Rib Poriyal Fry13
Mutton Rolls + Lankan Ketchup8

## RICE + KOTHU

Jackfruit Kothu Roti(VG)12
Lamb Kothu Roti15
Jackfruit Kothu Roti(VG)12 Lamb Kothu Roti15 Broccoli + Cashew + Lentil Buriani + Raita(V)15 Chicken Buriani + Raita16
Chicken Buriani + Raita16

## KARIS

Upcountry Aubergine Kari(VG,GF)9.5
Pumpkin+ Spinach Kari(VG,GF)10
Fish Kari Kari(GF)13
Lamb Kari(GF)13.5
Black Pork Kari(GF)11.5
Red Chicken Kari(GF)12.5
Dhal KariPade <sup>5</sup> 9

## DRINKS

Toddy Ale4.5
Metroland Colombo IPA.4.5
Helles Lager4.5
Gingerella2
Lemony Lemonade2
Coke1.5
Diet Coke1.5
Hoppers Beer Bundle12

## SIDES

Curry leaf Raita(V)3
Basmati Rice(VG,GF)4
Roti3
String Hoppers(2pcs)(VG,GF)3
Pol Sambol(GF)1.5
Seeni Sambol(GF)1.5
Lankan Ketchup(VG,GF).1.5

#### DESSERT

Chocolate Biskut Pudding(V)..6.5

Place an order online at www.hopperslondon.com for click and collect or order via deliveroo.

Please specify any dietary

requirements.

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#### HOPPERS: FEEDING THE FUTURE

While the <u>political and economic crisis in Sri Lanka</u> is proving to be devastating, the determination and resilience of the Sri Lankan people is incredible to see. As a tiny off shoot of the island in London, each one of us at Hoppers stands together with the people of Sri Lanka, whole heartedly.

In partnership with <u>Hemas Outreach Foundation</u> (HOF), a government registered charitable trust focusing on early childhood care and development in disadvantaged communities of the country, Hoppers is proud to launch our 'Feeding the Future' project...

We have identified the worst affected schools from HOF's Piyawara Project school network across the poorest districts of Monaragala, Ampara, Mulativ, Kilinochchi and Vavuniya. We aspire to distribute nutritiously balanced dry rations to these school children with an aim to feed them and their families. Each care package costs roughly £25 and includes:

> Red Rice x 5 kg Dhal x 2 kg Gram x 1 kg Sprats x 1 kg Samaposha x 3 packs Tinned Fish x 2 Soya x 5 packs Sugar x 1 kg Packet of biscuits x 1 Milk Powder x 1 kg Flour x 1 kg

HOW WE AIM TO RAISE FUNDS

-We'll be adding a discretionary £1 on every bill at the restaurants, which guests can request to remove or increase.

-All our restaurants will feature a monthly charity special and all proceeds from this dish will go to 'Feeding the Future'.

-We will contribute £5 from each of our <u>feast kits sold on The</u> <u>Dishpatch</u> with the option for customers to add a further donation if they choose. -Hoppers Soho will host a special one-night-only family style feast with all proceeds from the event going to 'Feeding the Future'. more details to follow.

-Donate directly to our 'Feeding the Future' Just Giving page at <a href="https://www.justgiving.com/crowdfunding/srilanka-crisis">https://www.justgiving.com/crowdfunding/srilanka-crisis</a>

HOW WE'RE STAYING ACCOUNTABLE

We're doing all we can to ensure that every penny contributed is accounted for and used as efficiently as possible.

'Feeding the Future' is in partnership with <u>HOF's Piyawara project</u> with Sri Lanka's Ministry of Child Development and Women's Affairs – giving us direct access to 331 Divisional Secretariats around the island to identify the worst affected regions.

We are working with distributors and retailers to use their existing supply chains to reduce the cost of travel and logistics.

Our on-the-ground team consists of HOF employees and volunteers, so none of the funds will be used to pay salaries or related administrative costs.

The project and use of funds will be audited by an independent auditor in Sri Lanka. This page is intentionally left blank

#### **LICENSING ACT 2003**

#### **HOPPERS**

## UNITS A1 AND A2

#### MONTACUTE YARDS

#### LONDON E1 6HU

#### **DELIVERY POLICY**

#### **Objective:**

To promote the Licensing Objectives, particularly The Prevention of Public Nuisance, the Premises Licence Holder will utilise this Policy to ensure that any deliveries from the Premises are carried out within minimal disruption to the immediate area.

#### Definitions:

- **Delivery** The physical activity of delivering products from the Premises to the end customer.
- **Delivery Drivers** Delivery Drivers provided by Delivery Partners for the purpose of deliveries from the Premises.
- **Delivery Partners** Delivery companies utilised by the Premises Licence Holder from time to time.
- Licensing Authority The London Borough of Hackney.
- **Premises** Hoppers, Units A1 and A2 Montacute Yards, London E1 6HU.
- Premises Licence Premises Licence Number XXXXXXXX issued by the London Borough of Hackney.
- **Premises Licence Holder** Hoppers Restaurants Ltd.
- **Responsible Authorities** As per the Licensing Act 2003.
- **Staff** Persons employed at the Premises by Hoppers Restaurants Ltd.

#### The Premises Licence Holder will do this by:

- 1. Providing clear written instructions to Delivery Partners and Delivery Drivers to use their vehicles in a responsible manner that does not cause a nuisance to residents near the Premises or whilst on Delivery.
- 2. Reminding Delivery Partners of how the Premises is accessed and the inability of frontal access from Shoreditch High Street.
- 3. Asking Delivery Drivers not to leave their engines running whilst their vehicles are parked and to ensure that their vehicles do not obstruct the highway both whilst at the Premises and when on Delivery.
- 4. Request that Delivery Partners support sustainability by providing non-motorised or electric vehicles where possible.
- 5. Asking Delivery Drivers to wait inside the Premises rather than at their vehicles.
- 6. Training relevant Staff in relation to this policy at induction and regularly thereafter.
- 7. Displaying appropriate signage at the Premises asking Delivery Drivers to respect the needs of residents and to leave the Premises to conduct Delivery quickly and quietly.
- 8. Monitoring the behaviour of Delivery Drivers and feeding back to Delivery Partners where Delivery Driver behaviour has been sub-standard.
- 9. Utilising Staff to reinforce this Policy and messages conveyed to Delivery Drivers.
- 10. Assisting the Responsible Authorities and the Licensing Authority in relation to any initiatives regarding Delivery Partners and Delivery Drivers.
- 11. Recording any issues with Delivery Drivers or Delivery Partners in the Premises' incident log in accordance with the Premises Licence.

This Policy is the property of the Premises Licence Holder and may be updated from time to time to reflect changes in current operating practices.

For any queries regarding this Policy please contact [INSERT DPS NAME]

From: Channing Riviere <channing.riviere@hackney.gov.uk>
Sent: 07 March 2023 14:52
To: Luke Elford
Subject: Re: Hoppers Restaurants Ltd - Hoppers, Units A1 & A2 Montacute Yards, London E1 6HU - Application for a Premises Licence

Dear Luke,

Many thanks for your email.

I welcome the suggestions that have been made as well as the agreements with the other responsible authorities.

I will be maintaining my objection as the premises is located in our special policy area, I don't foresee the application being too contentious at the hearing but you will have to clarify to members why the policy should be deviated from in this case.

It may be helpful if the applicant can clarify if there are any residential premises near the external courtyard. I welcome the suggestion about restricting the seating an hour before closing time.

Regarding the delivery drivers, the applicant will need to provide a bit more detail on the use of the New Inn Yard/Batemans row. Will the drivers/riders have an allocated space, would the applicant be willing to stop deliveries before closing time? These points may be helpful in addressing any concerns that members may have.

Best regards

Channing Riviere Principal Licensing Officer Licensing and Technical Support Community Safety, Enforcement & Business Regulation Hackney Service Centre 1 Hillman Street E8 1DY Email: <u>Channing.Riviere@Hackney.gov.uk</u> Tel: 0208 356 4622 <u>https://www.hackney.gov.uk/licensing</u>

https://www.hackney.gov.uk



We have launched the new <u>Hackney Nights portal</u> for licensees. This portal will help us rebuild a safer, stronger and more connected night time economy for everyone and give access to free training and guidance on a range of key night time economy safety issues as well as provide updates from the council. Sign up <u>here</u> to receive access.

On Tue, 7 Mar 2023 at 03:43, Luke Elford > wrote:

Dear Channing,

Just following up on my email below, please.

If you would like to arrange a meeting or call to discuss this application, please let me know.

**Kind Regards** 

Luke Elford

Partner

details on our services please click on the links above.

From: Luke Elford Sent: 02 March 2023 09:56 To: <u>channing.riviere@hackney.gov.uk</u> Cc: Subject: Hoppers Restaurants Ltd - Hoppers, Units A1 & A2 Montacute Yards, London E1 6HU -

Subject: Hoppers Restaurants Ltd - Hoppers, Units A1 & A2 Montacute Yards, London E1 6HU - Application for a Premises Licence

Dear Channing,

I write further to your objection to my client's premises licence. I attach a copy for ease of reference. I also attach a copy of the conditions submitted with the application. Please note that these will be updated (see below).

First and foremost, my sincere apologies for not having contacted you sooner.

I don't know whether your colleagues involved with the scheduling of the hearing side of things have been relaying things back to you, but there have been some delays on the property side of this matter that have kept me from dealing with the various objections in as timely a fashion as I would have liked.

There is a hearing in relation to this matter scheduled for 7pm on 16 March 2023. I am hopeful that between us we will be able to find a compromise meaning that isn't required.

Yours is the only objection to this application that remains. The Police, Environmental Protection, and Environmental Enforcement have all withdrawn their various objections so perhaps I should start by explaining what has been agreed with them.

#### **Police**

In addition to the conditions offered with the application, we have also agreed an additional staff training condition, which I set out below:

The premises licence holder shall devise, implement, and maintain a scheme of staff training covering (as a minimum) the following:

- The Licensing Act 2003 and the four licensing objectives;
- The conditions of the premises licence;
- Underage sales and the premises' age verification policy;
- Sales of alcohol to intoxicated persons;
- Proxy sales; and
- Welfare and safeguarding (e.g. WAVE).

Customer facing staff shall be trained at least once per annum (January to December) with any new customer facing staff being trained upon appointment. Training records shall be kept at the premises and made available to Responsible Authority Officers on request.

#### **Environmental Protection**

In relation to the objection from Ola, we agreed various amendments to the application.

We agreed that for the conditions relating to waste (handling and collections) that nothing would be done between 23:00 and 08:00 rather than 23:00 and 07:00, which is what was proposed in our application.

We also agreed that:

The number of persons in the smoking area (Front side of premises) on 183-184 Shoreditch High Street, Hackney, London, E1 6HU is restricted to 6 people at any one time from 22:00 hours.

#### **Environmental Enforcement**

We also agreed all of the conditions requested by Environmental Enforcement (Jacey Frewin).

Moving on to the points raised in your objection and dealing with each in turn:

- Location in Shoreditch Special Policy Area (SPA) We agree that the proposed premises falls within the SPA and so the burden is on us to show that the application will not, if granted, negatively add to the cumulative impacts experienced in the area. Hoppers is a restaurant and part of the JKS Restaurants group of businesses. JKS operate numerous premises around London, including within Cumulative Impact Areas. Several of those venues are Michelin starred. JKS have never been subject to a review or any enforcement action and, in addition to the robust schedule of conditions proposed, there are stringent management procedures in place. I can obviously expand on that, but in short, this is not a venue that is going to negatively add to the problems experienced in Shoreditch and I would hope you would be able to concede that.
- Hours on a Sunday We would like to keep the hours applied for on a Sunday. We do not think they are controversial. With more and more people working from home on a Monday we have seen an uptick in people wanting to go out for the evening on Sunday night because they do not have to get up early in the morning for work the next day.
- Outside area Again, we would wish to keep the hours we have applied for. We note LP6 and the general presumption to restrict hours for external areas. It is worth pointing out that the external area here is within the larger courtyard of the Montacute Yards development and is not, so far as we are aware, close to any residential properties. It is also worth pointing out that despite the location/sensitivities in the area, not one single member of the public has objected to this application. If it would help with compromising your objection then my client would be able to agree a condition obliging them refrain from seating additional customers in the external area for a period of time (say, 1 hour) before it closes. Please let me have your thoughts on that.
- Deliveries/Delivery Drivers You are correct regarding the premises fronting onto a red route. The current plan for delivery drivers (by which I am talking about people collecting and delivering food) is that they will come into the development via the rear (Bateman's Row / New Inn Yard) and will enter the premises via the door that faces internally into the development. My client will be reminding its delivery partners of their obligations in terms of access and that there is no parking immediately outside the premises. As I am sure you are however, the responsibility for compliance with traffic laws by delivery drivers falls very squarely with the delivery provider.
- Smoking area See above condition agreed with Ola (6 people after 22:00 outside the front of the premises).

I hope the above is useful.

If you would like to meet (virtually or in-person) to discuss the application then that can be arranged.

I look forward to hearing from you.

**Kind Regards** 

**Luke Elford** Partner

## **Other Brands in the JKS Restaurants Group**





**BAO**包



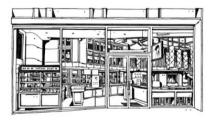




Arcade

CHAMPAGNE & HOT DOGS

And many, many more... Page 23 This page is intentionally left blank









BAO KINGS CROSS

4 Pancras Square, Kings Cross, London, N1C 4AG



1 Redchurch Street Shoreditch, London, E2 7DJ



53 Lexington Street Soho, London, W1F 9AS

BAO BOROUGH

13 Stoney Street, Borough Market London, SE1 9AD



BERENJAK BOROUGH

1 Bedale Street, London, SE1 9AL



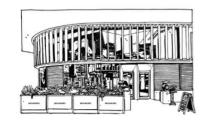
BERENJAK SOHO

27 Romilly Street, Soho, London, W1D 5AL



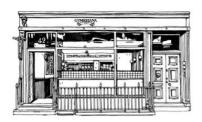
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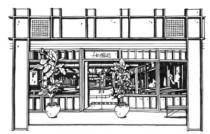
42 North Audley Street, Mayfair, London, W1K 6ZP



BRIGADIERS

1–5 Bloomberg Arcade London, Ec4n 8ar





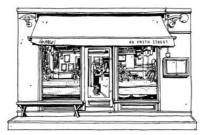
HOPPERS KINGS CROSS

Unit 3, 4 Pancras Square, King's Cross London, N1C 4AG



HOPPERS MARYLEBONE

77 Wigmore Street, London, W1U 1QE



HOPPERS SOHO

49 Frith Street, Soho, London, W1D 4SG



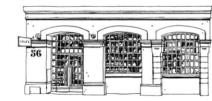
KITCHEN TABLE

GYMKHANA

London, W1S 4JH

42 Albemarle Street, Mayfair

70 Charlotte Street, Fitzrovia, London, W1T 4QG



LYLE'S

Tea Building, 56 Shoreditch High Street, London, E1 6]J



PLAZA KHAO GAENG

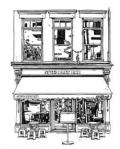
103 - 105 New Oxford Street, London, WC1A 1DB



SABOR

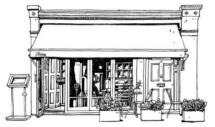
35 – 37 Heddon Street, London, W1B 4BR

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SPEEDBOAT BAR

30 Rupert St. London W1D 6DL

THE CADOGAN ARMS

298 Kings Road, SW3 5UG

THE GEORGE

55 Great Portland Street, W1W 7LQ

TRISHNA

15-17 Blandford Street, Marylebone Village London, W1U 3DG

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